



\* Required Fields

Date: \* August 28, 2011

Letter of Protest  
in Docket \* 2011 - 271 - E

Print

Email

Protestant Information:

Name \* David P. Henderson Sr.  
204 Lebby St.  
Mailing Address \* Pelzer, SC 29669-1735  
City, State Zip \* \_\_\_\_\_ Phone \* 864.947.1033  
E-mail mph204@bellsouth.net

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

*I am a customer of Duke Energy for over 50 years! We are not using more power than we did in 1995.*

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

*In 2010 Duke raised rates more than 9%. We have had no cost of living adjustment in two years! See attached note to Duke. They are increasing my monthly payment plan 13.9%. We are shocked at this amount! Help please!*

*A.P. Henderson 8.28.11*

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*  
(This section should be completed.)

NO

PROCESSED  
2011-09-01 11:00  
PUBLIC SERVICE  
COMMISSION



PO BOX 1090  
CHARLOTTE NC 28201

08/22/2011

0001573 SP  
D P HENDERSON  
204 LEBBY ST  
PELZER, SC 29669

*To: Public Service Comm of S.C.*  
*I want to*  
*Protect this*  
*high income!*  
*Help! D.P. Henderson*  
*8.28.11*

1573

*Rec. 8.25.11*

Subject: Equal Payment Plan Year-End Review and Renewal  
Account Number:

Dear D P HENDERSON:

Thank you for participating in Duke Energy's Equal Payment Plan (EPP). We appreciate your business and hope you find this program beneficial for budgeting and paying your electric service bills.

In the previous EPP billing year, your monthly EPP bill amount was \$94.00. To better reflect your electricity usage this billing year, your monthly EPP bill amount for the next eleven months will be \$107.00 and is based on the following detail:

Meter Number	Rate Schedule	Prev EPP Monthly Bill Amount	New EPP Monthly Bill Amount
028117569	RS-SC	\$94.00	\$107.00
New EPP Monthly Bill Amount:			\$107.00

You automatically will be re-enrolled in EPP. However, if you would like to discontinue this service, please let us know at your earliest convenience so that we may adjust your billing.

As a reminder, we will continue to read your electric meter each month, and your bill will continue to show the electricity used and actual charges for the billing period. Your EPP billing amount covers your basic electric metered service. Any additional services are not included in the EPP bill amount.

If you have questions, please call us at (800)777-9898. For your convenience, we are available to assist you 24 hours each day. We appreciate the opportunity to serve you.

Sincerely,

Duke Energy Customer Service

*To: Duke*

*This is an absurd increase of 13.9%*  
*We are on a fixed income and Duke is*  
*mauling us! We are shocked and*  
*will write Columbia soon about this*  
*increase.*

*D.P. Henderson*  
*8.26.11*